

## Terms and Conditions

### General

- Check-in time is 2pm
- Check-out time is 10am
- Reception hours Summer 9am – 6pm, Winter 9am - 5pm
- Reception must be notified of additional overnight guests on your site or in your cabin
- Every effort is made to allocate you your preferred site & cabin however we reserve the right to move you to alternative accommodation when necessary.
- All guests must adhere to the Park Rules (provided on arrival and on our website). Your booking may be terminated if the Park Rules are broken.
- NO PETS ARE ALLOWED
- There are no streetlights at Beachcomber, we recommend you bring a torch to use onsite
- All campfires MUST be in one of the fireplaces/fire pits provided. Fires are not permitted on the beach.
- Cabin and camping tariffs are for up to 2 people per night, family sites 4 people per night
- Strictly one vehicle per camp site or cabin
- Guest numbers must not exceed cabin or site capacity
- 10 pm noise curfew applies. Please always respect others

### Deposits and Payments

- Non-refundable deposit to be paid at the time of booking:-
  - \$50 per site
  - One night tariff for each cabin
- All accounts must be paid in full on arrival
- Christmas and Summer school holiday bookings must be paid in full by 1 November
- A valid credit card is required prior to arrival
- Credit card surcharges apply

### Minimum Stays

- Christmas and January school holidays minimum stay 5 nights
- Easter minimum stay 4 nights
- Long weekends minimum stay 3 nights
- Weekends 2 night minimum stay on all powered sites, unpowered beachfront sites and cabins
- Minimum stay periods also apply to local events

### Cabins

- Linen and toweling are provided for Beach Houses, Beach Bungalows & Beach Cabins.
- Bed linen is provided for Beach Shacks, please bring your own towels.
- A cleaning fee will be charged to your credit card if the cabin & Surfari tent or your site is not left in a clean and tidy state. For a cabin & Surfari tent, this includes : placing all your rubbish in the garbage skip, emptying the fridge, washing and put away all crockery and cooking utensils.

### Camping

- Site capacity - no more than 6 people per regular site and 10 people per family site
- 4 stroke generators can be used between 10am to 4pm only (2 stroke generators are prohibited)
- A fee will be charged if your site is left in an untidy state or is damaged in anyway.

### **Rescheduling and Cancellations**

- Cancellations or date changes less than 7 days in advance will forfeit all fees paid
- Cancellations less than 30 days prior to arrival for Christmas, January school holidays, Easter and long weekends stays will forfeit all fees paid
- No charge for rescheduling your booking within 12 months unless you request changes less than 7 days prior to your arrival or 30 days prior to arrival at for Christmas, January school holidays, Easter and long weekends
- Once full payment has been made you are committed to the stay duration and the number of people you have paid for. Please advise reception if you have extra people staying on your site or cabin
- No credit or refund will be given should you choose to make an early departure
- Funds held in credit must be used within 12 months from the date of your original booking cancellation. Credit will be forfeited after 12 months
- Bookings will not be rescheduled or refunded due to weather conditions.

### **Please note Beachcomber Holiday Park management reserves the right to**

- Modify or amend our terms and conditions of booking from time to time
- Refuse entry or evict any persons who fail to follow Beachcomber Holiday Park rules or display anti-social behaviour. On termination of booking all fees paid are forfeited.
- Charge guest credit card for incidentals include damage, breakages, and theft. Any damage is the responsibility of the person whose name the booking is under.